

SMS option for EDM2000

A SMS option to send directly from EDM2000 to the patient's mobile number is now available. The system will maintain a full log of all SMS's sent. The following costs and options are detailed below:

Basic service (the end user will see a phone number that is not constant)

Set-up account initial feed: £150 one off cost
Standard monthly cost (includes first 100 messages): £10 per month

Further cost will depend on the number of messages sent above the 100 per paid per month:

101 - 300 messages per month, 8p per message
301 - 2,000 messages per month, 7.5p per message
2001 - 5,000 messages per month, 7p per message
5,001 - 10,000 messages per month, 6.5p per message
10,001 plus messages per month, 6p per message

NB: If messages are sent to overseas numbers then the costs will be more than the above quoted costs and dependant on the county sent to.

If delivery report option is activated then 1.5p per report (only available if AlphaTag option is not selected.)

AlphaTag option enables the sender ID to be set to a pre-defined 11 character ID. This could be a short version of your hospital name.

AlphaTag set up fee: £25 one off cost
Monthly licence fee: £20 per month

NB: If the AlphaTag option is used then delivery reports are not available or reply to function.

The SMS messaging can be configured to send appointment reminders, blood test notes (particular useful of PKU patients) and other general patient messages. A full log of the messages sent will be kept with the patient records.

Charges can be billed monthly or added to your support bill if paid quarterly.

Note: An active internet connection will be required by each PC that is required to send SMS messages. If you have less than Silver support then installation and configuration will be a chargeable extra for this optional feature.